

# **Field Operations & Safety Management System**

## **Storm & Mutual Assistance Product**



Engineered by

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## **Field Operations & Safety Management System Storm & Mutual Assistance Product**

When natural disasters are forecasted or strike unexpectedly, utilities need to work safely and quickly to restore power to their customers. Due to the sudden extent of damage, additional labor and mutual assistance crews are often needed to accomplish the job. UtilSoft's Storm & Mutual Assistance product is the perfect tool to assist in organizing mutual assistance crews, creating locations, creating teams, assigning locations, tracking equipment, creating job briefings and crew visits, tracking expenses, and releasing and closing out crews when the service is restored.

**Mutual Assistance Crews:** Once mutual assistance companies are contacted, easily upload via Excel all the necessary information including name, skill level, phone number, emergency contact and vehicle information.

**Create Locations:** After damaged areas are identified, easily create a storm center hierarchy, and assign a person in-charge of each location.

**Create Teams:** Teams can be created with internal resources and equipment as well as mutual assistance resources and equipment. These teams can easily be assigned to new locations as needed.

**Track Equipment:** Easily track both internal and mutual assistance equipment to make sure it is deployed to areas that need it right away, limiting downtime.

**Job Briefings & Crew Visits:** You now can create job briefings and crew visits with internal and mutual assistance resources to make sure all work is being completed safely.

**Expense Tracking:** Track expenses that need to be documented such as gas, meals and accommodations.

**Closeout:** After the power is restored, you can easily release and close out the mutual assistance resource while documenting all the locations and dates they worked at.

**Reports:** Easily create reports for all the above to help manage expense reimbursement.